**Smartphone Requirements for use with DCI Mobile APP (1/22/2021)**

* For an Android cell phone, you currently need to have an operating system 8.0 or above. If the device has an OS below 8.0, then the DCI Mobile App will not work.

**Note**: Minimum operating requirements are subject to change and it is advisable to get the most up to date phone possible. It is important to allow your phone to update when it can in order to have the most up to date Operating System on your phone as possible.

* + To check what version you have: For an android, on your phone go to: settings> about phone>software info> android version. It must be 8.0 or higher.
* Devices that will work: 4.6” screen or larger, due to the wide range of Android devices, we are unable to provide a device list
* For an Apple or iPhone, you must have an iOS 13.0 or higher.

**Note**: Minimum operating requirements are subject to change and it is advisable to get the most up to date phone possible. It is important to allow your phone to update when it can in order to have the most up to date Operating System on your phone as possible.

* + To Check what version you have: on your phone: setting>general>about phone or go to <https://support.apple.com/en-us/HT201685> It must have an iOS 13.0 or higher.
* Devices that will work: iPhone 6S and 6S Plus, iPhone 7 and 7 Plus, iPhone 8 and 8 Plus, iPhone X, iPhone XS, XS Max, and XR iPhone 11, 11 Pro, and 11 Pro Max, iPod Touch seventh generation
* Web Browsers (For corrections only, not EVV compliant time entry method): Chrome, Firefox, Edge, Internet Explorer, and Safari. **Note:** *When using the DCI Web Portal or Mobile Web, you must only meet the browser requirements; No additional hardware or software is necessary.*
* *WARNING:* While we do our best to test every OS, device and browser combination, we cannot verify all variations have been accounted for. We strongly recommend updating your browser and OS to the latest version to ensure optimal performance.

**Mobile Phone Service Providers-Lifeline Options in Oklahoma**

**Please note**: The list below is provided only as a resource, Acumen Fiscal Agent does not endorse any company or product including the providers listed here. Please research and make your own choice. No guarantee is implied. This list changes regularly and there may be other providers available. Please check back on our website for updates on providers available and smartphone requirements.

|  |  |  |
| --- | --- | --- |
| **Cell Provider** | **Qualifications** | **Contact Information** |
| Terra Com | Lifeline phone service provider that provides free lifeline phones and services based on income and employment eligibility. Terra Com provides a free cell phone that works with the DCI APP and will allow members to be EVV compliant. | Terracomonline.com1-888-716-8880 |
| Access wireless/Q Link no contract phone  | Qualify for Lifeline through low-income or by participating in government programs like Food Stamps/SNAP or Medicaid. - Bring your own phone for free calls and 3 g data. Valid in Oklahoma | 1-855-Q-LINK43www.qlinkwireless.com |
| Safelink wireless | Available based on income level or proof of unemployment. This company does not issue phones, but will provide service for customers if they qualify for LifeLine phone service. | [safelinkwireless.co](https://www.safelinkwireless.co)m1-800-SafeLink (723-3546) put in zip code to check on your area. |
| Tru Connect  | Available based on income level or proof of unemployment Lifeline 1000 min 3 G Doesn’t supply the phone, only cell, free monthly service |  800-430-0443<https://www.truconnect.com/> put in the zip code to check on your area |
| EnTouch Wireless lifeline  | Available based on income level or proof of unemployment. Doesn’t provide a phone. | [1.866.488.8719](https://www.entouchwireless.com/contact)https://www.entouchwireless.com/lifeline/eligibility-services |
| Assist Wireless | Qualify for Lifeline-Tribal and Non tribal plans - Free, $1, and $5 data plansBring your own phone. | (855) 392-7747 |

**Landline Phone EVV**

Any landline or VOIP (voice over internet provider) phone located in the member home may also be used for EVV compliant time entry.